

UPP RESCUE MANUAL

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ABSTRACT. This document will aid you when you experience problems when starting UPP. It is aimed at an audience that at least knows how to edit .ini files, move/copy/delete files and extract zip files.

1. INTRODUCTION

This document will aid you when you experience either one or multiple of the problems listed below when starting UPP:

- all upp settings are gone;
- there is no upp menu in the menubar (nothing seems to work);
- you get a lot of script errors errors when you start upp.

In the following I'll take you through some basic steps to perform, before starting on these please make a full backup of your UPP folder (copy it or zip it). Also note that these directions were written for compatibility with UPP version 2.00, release 2005.01.28 and up.

2. REMOTE EVENTS

First make sure remote events are enabled. UPP advanced channel flood protections, if enabled, will temporarily disable parsing of remote events during a flood to speed things up. If mIRC crashes or you close mIRC during this time, then things might go wrong. Also, it is possible that you accidentally disabled parsing of remote events or that some bogus script did this for you. Remote events *must* be enabled for UPP to work.

So your first step is, type:

```
/remote on
```

in the status window, close mIRC and restart it.

3. LOADED FILES

Assuming the previous step did not solve your problem, we come to step 2. It is possible that some of the core UPP scripts are not loaded, either because they no longer exist, or because they have been manually unloaded (possibly by accident).

So first we make sure that all essential files exist, and tve make sure that they are correctly loaded.

3.1. **Essential files.** In the same directory as the `mirc_upp.exe` file, there is a directory called the `system\` directory. This directory contains all UPP script files and settings.

Browse to the `system\aliases` directory, and make sure that the file `essentials.mrc` exists in this directory. In fact, there should be a whole lot of files in this directory:

```
advertising.mrc
channels.mrc
containers.mrc
dialogs.mrc
essentials.mrc
popupps.mrc
queueing.mrc
sending.mrc
services.mrc
```

The same goes for the `system\remotes` directory, it should contain `upp.mrc`, and about 70+ other `.mrc` files.

If any of these files is missing, then I suggest that you download the UPP release zipfile again, extract it to an empty directory, and copy the following files from your current UPP directory, to this new directory:

```
control.ini (if it exists)
mirc.ini
system\users.ini
backup\* (the whole directory, except for default_profile.uppbackup)
docs\* (the whole directory)
```

Then start UPP from this new directory, and use the importer to import UPP settings (and custom themes, `users.ini`, etc.) from your old UPP directory. If you get errors while starting, then there probably is something wrong with `mirc.ini`, so continue with the next step.

Also if none of the files mentioned above is missing, continue with the next step.

3.2. **mirc.ini.** Now the files might be present, but they might not be loaded (or not loaded in the correct position) by `mirc`. Open the file `mirc.ini` from the UPP directory, and scroll down to the `[afiles]` section. Now this section should load `essentials.mrc` either on the first or second position, so, the start of this section should look like:

```
[afiles]
n0=system\aliases\theme.txt
n1=system\aliases\essentials.mrc
```

or:

```
[afiles]
n0=system\aliases\essentials.mrc
```

Possibly followed by a list of other files that are loaded. If this is not the case then change the `[afiles]` section so that it says `n0=system\aliases\essentials.mrc`, or add this setting if it is not present.

The second section we need to look at here is the `[rfiles]` section. Scroll down to this section in `mircc.ini` and make sure that the first lines are like:

```
[rfiles]
n0=system\users.ini
n1=system\variables.ini
n2=system\remotes\upp.mrc
```

Possibly followed by other scripts that are loaded at the start. If these first three lines of `[rfiles]` are not exactly as shown however, change them so that they are. Save your changes to `mircc.ini` and close the file.

4. RESETTING

Now start mIRC again. It will probably not give errors on start now, but your settings might still be lost. By default, UPP has a setting that will save its entire state in a single `.uppbackup`-file (which is just a renamed `.zip`-file), every time it starts.

Navigate to the `system\backup` directory and check the date of the last modified `.uppbackup`-file in this directory. If this file is pretty recent, you can choose to load these settings, see the next section.

However, if the only file in this directory is `default_profile.uppbackup`, you probably disabled the ‘create backup on start’ feature, or unloaded the backup/restore module. If you still experience errors like the UPP menu not showing up in the menubar, you will have to type `/reset` to get everything working again.

5. RESTORING SETTINGS

Assuming that you do have a profile that you want to load, you’d do best to first type `/reset` anyways, so to make sure that default settings apply and that all appropriate files are loaded. When UPP asks you to load the default profile (‘I would like to start using UPP right now...’), then do so.

Now you can either use the importer module to import settings from your old UPP directory (`/dopen importer`), in case you’re working with a new install, or you can use the backup/restore module to load the most recently saved valid `.uppbackup` settings (`/dopen backup`).

6. CONCLUSION

This approach should fix the problems occurring in most of the cases. If this manual did not help you, then contact me on IRC; see the ‘live support’ item on the website <http://www.upp-irc.tk>.

Good luck.